

The PIRL Research Survey - Partnerships for Inclusive Research and Learning

BACKGROUND INFORMATION

Purpose

This survey is about individual behavioural patterns, access to communication and social media, and interactions with group members in a professional community of practice focusing on inclusive research.

Introduction statement

The survey is part of a larger research project for the PIRL Partnership. Lynn Cockburn along with a team of co-researchers (listed below) are conducting this survey.

One part of the research study is to conduct a survey of how PIRL Network members are communicating, especially how they are using communication technologies. The survey will help us better understand how group members interact.

Your responses will be confidential, and your name will not be associated with your answers in any reports coming from this project.

You will be asked to provide your name at the end, to indicate that you have completed the survey and to provide you with an honorarium, but your name will be kept completely separate and will not be linked to the responses you provided in the survey. Participants who complete the survey will receive \$10 CDN if they provide their names and contact information after completion.

This survey consists of approximately 75 questions.

The researchers on this project are:

- **Dr. Lynn Cockburn, l.cockburn@utoronto.ca, Dept of Occupational Science & Occupational Therapy, University of Toronto, Canada**
- **Dr. Mahadeo Sukhai, CNIB, Toronto, Canada**
- **Dr. Julius Tanyu Nganji, University of Toronto**
- **Dr. Shende Kometa, University of Bamenda**
- **Dr. Mbibeh Louis, Independent researcher and University of Bamenda**
- **Dr. Deb Cameron, University of Toronto**

The PIRL Research Survey - Partnerships for Inclusive Research and Learning

CONSENT

The PIRL researchers request your consent for participation in a study about the work of the PIRL Project, which is a community of practice focused on research in disability inclusive development, and especially about including researchers who live with disabilities. This study will provide information about how PIRL members learn about and use information and communication technologies to inform and improve their research practices.

This consent form asks you to allow the PIRL Research Team to use information gathered in this questionnaire.

Everyone who is part of the PIRL Project or who attended one of the 2019 PIRL Institutes will be invited to participate in this survey.

Participation in this study is completely voluntary. If you decide not to participate in this PIRL survey you can still attend the PIRL Institutes and be a part of the PIRL Network. This survey is optional, but we would really appreciate your participation.

Please be aware that if you decide to participate, you may stop participating at any time and you may decide not to answer any specific question.

The research team will use your responses in aggregate or anonymous statements and will follow procedures to maintain confidentiality. In any published materials confidentiality will be maintained.

However, during the training institute, there might be some information that is shared that could be attributable to you (for example, if you are the only one responding from a particular location people might be able to figure out that it is your response).

The research team will maintain the confidentiality of the research records and the data collected, and all data will be destroyed in 6 years time (by 2026 at the latest).

By submitting this form and completing the survey, you are indicating that you have read the description of the study, are over the age of 18, and that you agree to the terms as described.

If you have any questions, or would like a copy of this consent letter, please contact a member of the research team.

Lynn Cockburn

Louis Mbibeh

Shende Kometa

Mahadeo Sukhai

And other members of the PIRL Project Research Team

Thank you in advance for your participation!

* 1. **I agree to participate in this PIRL research study**. I understand the purpose and nature of this study and I am participating voluntarily. I understand that I can withdraw from the survey at any time, without any penalty or consequences, by simply not answering any further questions.

Yes

No

INDIVIDUAL ACCESS TO MOBILE PHONES, COMPUTERS AND INTERNET

2. Do you have a mobile/cell telephone?

Yes

No

Information about your phone

3. If yes, is it a smart phone?

Yes

No

What kind of phone

4. If yes, what kind of smart phone?

- Apple/ iPhone
- Android
- Other (please specify)

Internet access on phone

5. Do you have internet access on your phone?

Yes

No

Re: No phone

6. If you have no phone, what prevents you from having a phone?

Information about your Computer

7. Do you have a computer?

Yes

No

Type of computer

8. If yes, what type of computer? (select all that apply)

- Desktop
- Laptop
- Tablet or similar

Internet access on phone

9. Do you have internet access on your computer or laptop?

- Yes
- No
- Other (please specify)

10. Please provide any specific information about your computer/device e.g. make and model, accessibility features, challenges or issues with using it:

Type of tablet

11. If you use a tablet, what type of tablet do you use?

- I do not use a tablet
- iPad
- Android
- Surface
- Other (please specify)

Internet access for tablet

12. If you have a tablet, do you have internet access on your tablet?

Yes

No

13. Please provide any specific information about your tablet e.g. make and model, accessibility features, challenges or issues with using it:

RE: No computer or tablet

14. If you do not have a computer or tablet, what prevents you from having a computer?

Information about your internet connection

15. Do you have consistent internet connection?

- All of the time
- Some of the time
- Never

16. What types of connection do you use (check all that apply)

- Cable or Fixed connection
- Data (mobile)
- WiFi

Internet access

17. How do you access internet most of the time?

- Only at home
- Only at work
- Both work and home
- Only in a public place like a school or library
- Some other location – please indicate:

No internet at home

18. If you **do not have internet access at home**, please tick all of the reasons that apply.

- Do not need the Internet at home
- Have access to the Internet elsewhere
- Lack of confidence, knowledge, or skills to use the Internet
- Cost of the equipment is too high
- Cost of the service is too high
- Privacy or security concerns
- Internet service is not available in the area
- Internet service is available, but it does not correspond to household needs (e.g. quality, speed)
- Cultural reasons

No internet at work

19. If you **do not have internet access at work**, please tick all of the reasons that apply.

- Do not need the Internet at work
- Lack of confidence, knowledge, or skills to use the Internet
- Cost of the equipment is too high
- Cost of the service is too high
- Privacy or security concerns
- Internet service is not available in the area
- Internet service is available, but it does not correspond to our work needs (e.g. quality, speed)
- Cultural reasons
- I am not employed/working

PD at work

20. If you have internet access at work, are you allowed to use it for professional development activities related to your work (e.g. downloading articles, participating in professional webinars)?

- Yes
- No
- Not Applicable

COSTS OF ONLINE COMMUNICATIONS

The next set of questions is about the impact of costs related to online communications. Some PIRL members have concerns that internet access is too costly for regular use. Therefore we are asking some questions to gain more information about these issues, including how people are paying for internet access or how their access is covered by other sources.

21. Is your internet and social media access for PIRL Network communications **supplied by your employer?**

- Yes
- No
- I am not a member of the PIRL Network

22. Is your internet and social media access for PIRL Network communications **supplied by the PIRL Project**?

Yes

No

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23. Please think about all of the ways that you have access to the internet. Who pays primarily for your internet access for **PIRL Network communications**? Select all that apply, and provide comments as possible. Please remember that your name will not be associated with the responses, and all information will be kept confidential.

- My employer
- I pay
- Someone else in my family/home
- I borrow/use free internet
- Other (please specify)

Comments on accessing internet at home

24. Please add any additional comments on accessing internet at home

Comments about accessing internet at work

25. Please add any additional comments on accessing internet at work:

INDIVIDUAL USE OF INFORMATION AND COMMUNICATION TECHNOLOGY

Some of the following questions might seem to be duplicates of previous questions, however they are being asked for specific reasons. Thank you for answering them.

26. Have you used a mobile telephone in the last three months?

Yes

No

27. Have you used a computer (desktop, laptop, tablet or similar) from any location in the last three months?

Yes

No

28. Have you used the Internet from any location in the last three months?

Yes

No

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29. During the past 12 months, have you used the Internet to use social media sites? For example, Facebook, WhatsApp, Twitter, LinkedIn.

Yes

No

30. If yes, what are the three sites/apps that you use most frequently?

First

Second

Third

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31. During the past 12 months, have you used Social Media for work?

Yes

No

32. If yes, please describe how you have used social media for work

Frequency of use of devices

The next set of questions is about how often you typically used your mobile phone, computer, Internet, and/or social media during the last three months (from any location).

33. How often do you use your own Mobile / cell phone?

- Daily
- At least once a week but not everyday
- Less than once a month
- No usage in last three months
- Comment:

34. How often do you use your computer?

- I do not have a computer
- Daily
- At least once a week but not everyday
- Less than once a month
- No usage in last three months
- Please comment:

35. How often do you use your tablet?

- I do not have a tablet
- Daily
- At least once a week but not everyday
- Less than once a month
- No usage in last three months
- Other (please specify)

36. How often do you access the Internet?

- Never
- Daily
- At least once a week but not everyday
- Less than once a month
- No usage in last three months
- Other (please specify)

Frequency of using social media

37. How often do you access Social Media?

- Never
- Daily
- At least once a week but not everyday
- Less than once a month
- No usage in last three months
- Other (please specify)

Comments about frequency of use

38. Please provide any other comments about the **frequency of use** of any of these devices:

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39. Do you use a mobile / cell phone as much as you want?

Yes

No

40. Do you use a computer as much as you want?

Yes

No

41. Do you use a tablet as much as you want?

Yes

No

42. Do you use the internet as much as you want?

Yes

No

43. Do you use social media as much as you want?

Yes

No

44. If you don't use a mobile phone, computer, internet, or social media OR don't use it/them as much as you would like to, what are the reasons? (choose all that apply)

- Cost (service or equipment)
- Limited access to a computer
- No need / no interest / not useful / not enough time
- Lack of skills or training / Internet or computer too difficult to use
- Too much objectionable material on Internet
- Confidentiality, security or privacy concerns
- I don't like technology
- Disability issues. Please explain in the comment box below.
- I used to use it at work, but I am no longer at work/ have access at work
- I used to use it at school, but I am no longer at school
- Please add comments about any of the responses above.

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Use of Internet

45. How have you used the Internet for work purposes in the last 3 months (from any location). Please check all of the answers that apply.

- Gaining information about work related topics (e.g. for learning, consulting wikis such as Wikipedia)
- Editing, saving and/or storing documents
- Managing web content (updating websites, maintaining blogs)
- Communication (emails, telephone, blogs/chat sites, professional networks, social networks)
- Carrying out research
- Political activities (Voting, posing opinions on political issues)
- E-commerce (purchasing, ordering or selling goods/services, internet banking, using travel services)
- I have not used it for work related topics

Comments about use of the internet for work purposes.

COMMUNICATION IN THE PIRL NETWORK

The next set of questions focuses on your participation and communication in the PIRL Network.

46. How long have you been a member of the PIRL Network?

- Less than one month
- More than one month, but less than 6 months
- More than 6 months but less than a year
- One year to more than one year
- I do not want to be / I am not a member of the PIRL Network
- I don't know about the PIRL Network

The PIRL Research Survey - Partnerships for Inclusive Research and Learning

47. What means have you used to communicate with PIRL Project or PIRL Network members? (choose all that apply)

- Face to face meetings
- Phone calls
- Online (e.g. WebEx, BlackBoard Collaborate, Zoom, Skype)
- Mobile apps (WhatsApp, FaceTime)
- I have not communicated with PIRL Project/Network members

Please comment:

48. How beneficial have the online PIRL Network discussions been for you personally?

- Very beneficial
- Somewhat beneficial
- I did not benefit from these discussions
- I did not participate in the online discussions

49. Comments about the PIRL Network

50. How beneficial were the face to face PIRL Network discussions about disability inclusive research?

- Very beneficial
- Somewhat beneficial
- I did not benefit from these discussions
- I did not participate in the face-to-face discussions

51. Comments about face to face PIRL Network meetings:

INDIVIDUAL CHARACTERISTICS

52. Where do you live?

- Africa
- Asia
- Australia
- Europe
- Central America
- North America
- South America
- Other (please specify)

53. What is your age?

- 18-24
- 25-34
- 35-44
- 45-54
- 55-64
- 65-74
- 75+

54. What is your gender?

- Male
- Female
- Prefer not to state
- I identify as / I use the term:

Washington Group Questions

The next questions ask about difficulties you may have doing certain activities. (Washington Group questions)

55. Do you have difficulty seeing, even if wearing glasses?

- No - no difficulty
- Yes – some difficulty
- Yes – a lot of difficulty
- Cannot do at all

56. Do you have difficulty hearing, even if using a hearing aid?

- No- no difficulty
- Yes – some difficulty
- Yes – a lot of difficulty
- Cannot do at all

57. Do you have difficulty walking or climbing steps?

- No- no difficulty
- Yes – some difficulty
- Yes – a lot of difficulty
- Cannot do at all

58. Do you have difficulty remembering or concentrating?

- No- no difficulty
- Yes – some difficulty
- Yes – a lot of difficulty
- Cannot do at all

59. Do you have difficulty with self-care such as washing all over or dressing?

- No- no difficulty
- Yes – some difficulty
- Yes – a lot of difficulty
- Cannot do at all

60. Using your usual (customary) language, do you have difficulty communicating, for example understanding or being understood?

- No- no difficulty
- Yes – some difficulty
- Yes – a lot of difficulty
- Cannot do at all

The PIRL Research Survey - Partnerships for Inclusive Research and Learning

61. Do you live with an impairment or disability?

Yes

No

62. Comments about your impairment(s) and/or disability(s)

About your education

63. Educational level. Please select your highest level of education.

- Primary education or lower
- Lower secondary education
- Upper secondary education or post-secondary non-tertiary education
- Tertiary/University – Bachelor's degree
- Tertiary/University – Master's degree
- Tertiary/University – Professional degree (e.g. MD, SW, lawyer)
- Tertiary/University – PhD/doctoral degree
- Other (please specify)

64. Comments about your education:

Information about Education

65. Which of the following terms best describes you? (choose all that apply)

- Academic (Professor, lecturer, researcher, research/teaching assistant, postdoctoral fellow)
- Educator (primary or secondary school teacher; community educator)
- Student
- Worker/Practitioner [for example: Information and Communication Technology; disability inclusive development (DID); or Community Based Rehabilitation worker (CBR)]
- Government official
- Other (please specify)

66. Main occupation (Please describe e.g. position, job title, or role)

The PIRL Research Survey - Partnerships for Inclusive Research and Learning

Income

67. If you live in Cameroon or in another country in Africa, and are comfortable sharing this information, please indicate your approximate monthly income from all paid work and employment. (Note: Approx 500 CFA = \$1US)

- I do not live in Cameroon or in Africa
- Less than 50,000 CFA (~ \$112 CAD)
- Between 50 and 100,000 CFA (~ \$112 - 224 CAD)
- Between 100 and 200,000 CFA (~ \$224 - 450 CAD)
- Between 200,000 and 500,000 CFA (~ \$450 - 1100 CAD)
- Between 500,000 and 1,000,000 CFA (~ \$1100 - 2200 CAD)
- More than 1,000,000 CFA (~ \$2200 CAD)
- I do not want to share this information

68. If you live outside of Cameroon/Africa and are comfortable sharing this information, please indicate your approximate monthly income from all paid work and employment.

- Less than \$100 CAD/ \$75 USD
- Between \$100 - 1000 CAD / \$75 - 750 USD
- Between \$1000 and 2,000 CAD / \$750 - 1,500 USD
- Between \$2,000 and 3,000 CAD / \$1,500 - 2,250 USD
- Between \$3,000 and 5,000 CAD / \$2,250 - 3,750 USD
- More than \$5,000 CAD / \$3750 USD
- I do not want to share this information

Work Experience

69. How many years have you worked in the field of “disability”?

- Less than 1
- 1 to less than 3
- 3 to less than 5
- 5 to less than 10
- 10 or more than 10 years
- I have not worked in the field of disability

70. How many years have you worked in the field of “rehabilitation”?

- Less than 1
- 1 to less than 3
- 3 to less than 5
- 5 to less than 10
- 10 or more than 10 years
- I have not worked in the field of rehabilitation

71. How many years have you worked in the field of “disability inclusive development”?

- Less than 1
- 1 to less than 3
- 3 to less than 5
- 5 to less than 10
- 10 or more than 10 years
- I have not worked in disability inclusive development

* 72. Final required question: Please provide any other comments that might be of interest to the research team or about any of the topics in this survey, or any other message to the research team. These comments will be anonymous. If you have no other comments, write "none".

Thank you very much for completing this survey. We will be sharing the results as soon as possible.

LIST OF RESEARCH PARTICIPANTS

Some people would like to be acknowledged as being part of this research study. Therefore, we are providing the opportunity to have your name included as part of the final reports. Your name would be included in a list of participants/contributors, without being linked directly to your responses in this survey.

* 73. **Would you like to be included in the public list of participants?** Any information that is obtained in connection with this study and that can be identified with you will remain confidential and will be disclosed only with your permission in published documentation and materials. Choose one of the following options:

- Yes, I would like my name to be listed as a participant in the study.** I agree that my name, organization/business name, and brief bio can be included in the list of participants. I understand that I may be asked to provide a brief biography. I understand that no other personal information will be communicated specifically about me without my permission. **Please send an email to pirl@utoronto.ca to confirm that you have completed the survey and would like your name included.**
- No, I would not like to be listed as a participant in this study.** I prefer to remain anonymous and to have no professional information or organization or business name included in the research publications based on this study.